



CONGREGATION

Developing a congregational-level disaster preparedness and response plan

Content assists churches in responding to emergencies and crises, including staff and record relocation, locating medical support, and unique responses to victims of natural and man-made disasters.



Emergency Preparedness Checklist for Congregations

All disasters start locally and end locally. It is important that congregations prepare for any type of emergency. The concept of this checklist is to provide the congregations with certain actions that should take place before, during and after an emergency.

ACTION

DONE

I. Executive Summary – This is where the vestry defines the role of the congregation in emergencies and disasters.

II. Policies – Does the clergy or vestry have policies for emergency /disaster operations? Who can make decisions when those with authority can not be reached? Is there a chain of command?

III. Hazard Analysis – What hazards are prevalent in the community? What are the historical disasters and emergencies in the community?

IV. Emergency Planning Committee * – Have you developed an Emergency Planning Committee? If so, has the chairperson contacted the Diocesan Emergency Coordinator** for assistance and support in developing the committee? Has the committee linked up with the county, local and other faith and voluntary organizations (VOAD***) resources within the community?

V. Emergency Response Team ****– Has an Emergency Response Team been identified? What functions does each member have? Do they have the authority to perform the functions? Does everyone have a substitute? Has everyone been trained to their role? What additional training might they need?

VI. Alert and Notification – How is the communication done with the staff and congregation? Is there a phone list *and* e-mail list? Is it updated and when was the last time it was tested? Does it include home, work and cellular numbers and even out of state contacts?

VII. Emergency Supplies – Are all the emergency supplies needed on hand? Is there an inventory? If so, when was it last checked? Do the staff and congregation know what supplies they need? What if the staff and congregation have to evacuate, do they have supplies to last three days?

VIII. Family and Individual Preparedness – Has it been ensured that all families in the congregation are prepared? List the shelters in the community that members could go.

IX. Time Phased Instructions – Depending on the hazard, there may be time to act, i.e., hurricane. Does the team have specific tasks to complete to prepare for the impending incident? Are there reporting requirements to ensure the work was completed?

Continuity Questions:

I. Vital Records – Are the vital records up to date? Are copies kept off site for protection and updated? Is help required in identifying your vital records?

II. Insurance – Is the insurance up to date? Is the required or suggested insurance (flood insurance, earthquake insurance, and wind insurance, etc.) purchased? Is there an inventory with photos or video?

IV. Alternate Work Site – Has an alternate work site been identified if the current work site has been compromised? Does everyone know how to get there? Do the computers work there? Can every one access their data? Is there an agreement in advance, that if the church is compromised that worship can be held?

V. Computers – Is there an off-site location that has back-up of the system? How would the organization run if the computers network was not operating? Who has the nightly back-up tape and is there a computer that can read it?

***Emergency Planning Committee** is a committee made up of church members to prepare the church and its grounds for disaster. This committee will be responsible for the development and maintenance of the church's disaster plan. This committee also identifies the ministry the church will be conducting when a disaster happens.

****Diocesan Emergency Coordinators** are those individuals who are responsible for working with the state, county and local governments, voluntary organizations, the surrounding dioceses and their local churches in the four phases of Emergency Management. The four phases of Emergency Management are: Mitigation, Preparedness, Response and Recovery.

*****VOAD** – Voluntary Organizations Active in Disasters, these are organizations comprised of other faith based groups, Red Cross, community organizations, etc. VOAD's can be statewide and/or local wide. Please contact the State and/or Local Emergency Management Organization to find out when and how often they meet.

******Emergency Response Team** is a team that will support the church's response to an incident. This team should be pre-identified, trained and exercised. This team should identify the immediate and future needs of the incident and account for the entire congregation to ensure their needs are taken care of.

For additional support and assistance please contact your Diocesan Emergency Coordinator who can reach out to state and national (ERD) resources to support you.

EPISCOPAL DIOCESE OF SOUTHWEST FLORIDA

Parish Disaster Preparation and Response Guidelines

INTRODUCTION

Every parish needs to have thought through and planned for action in the event of disaster so that people, property, and assets can be protected and parish operations resumed as soon as possible. Some disasters can be anticipated and preparations made, especially for disasters related to destructive weather, and these diocesan guidelines are primarily written to accommodate the threat of hurricanes and the vulnerability of every building within the Diocese to hurricane damage. Preparations will also assist in response to situations which give no warning: terrorism, toxic substances, regional disease outbreaks, fire, and flood damage. The driving logic is that it is too late to plan and train when the disaster warning has been issued. P5 – Proper Planning Prevents Poor Performance.

OF CONTENTS

Section Page

Introduction	1
Table of Contents	1
Issues	2
Organization Preparations and Planning	2
Congregational Safety and Monitoring	2
Supply Availability	2
Financial and Administrative	2
Plant and Property	3
Important Contact Information	4
Communications Issues	4
Count-Down to Weather-Related Disasters	5
Inventory for the Rapid Deployment Mount-Out Box	5
Recovery Priorities Following the Disaster	6
Unexpected Disasters	7
Terrorist Activity or Bomb Threats	7
Crisis during Church Services or Parish Events	7
Protection Checklists	8
General Planning Best Practices	9
Appendix 1: Diocesan Cellular Telephone Numbers	10
Appendix 2: County Emergency Operations Centers	10
Appendix 3: Scanner Radio Monitoring Frequencies	10
Appendix 4: Sample Parishioner Evacuation Plans Form	11

ISSUES – Areas for planning and preparation include the following:

Organizational Preparations and Planning

- Every Parish needs to establish a Disaster Planning and Response Committee. Membership should include the Rector, Wardens, Sexton, individuals with special knowledge and expertise about the parish plant, representatives of organizations that contract to use parish facilities, and parish staff members. Every member can and should expect designated tasks to accomplish when the Disaster Response Plan is activated.
- The Vestry enacts the Plan to become the policy of the Parish.
- The Rector holds the authority to activate the Plan, and designated first and second alternate persons need to be identified in case of the absence of the Rector.

Congregational Safety and Monitoring

- Parish membership and participant rosters need to be kept current and accurate and include alternate points of contact for members. Include residential locations with grid square coordinates.
- A simple reporting system needs to be created for members to report their condition, location, and safety after the disaster occurs.
- A separate roster of members with specialized talents and skills needs to be created.
- A roster of members with special needs should be created to assist in relocating them if necessary.

Supply Availability

- A supply of 4 mil. plastic sheeting, duct tape, and cable ties needs to be purchased and ready at all times, because these supplies will quickly be exhausted in the local stores. It is wise to identify equipment that needs to be wrapped and kept dry and to precut plastic to fit in order to expedite protection of valuable equipment and facilities.
- Strong and portable mount-out containers should be kept ready for packing items that would be moved following a decision to evacuate the Church premises, and each container should have an inventory sheet of exactly what goes in the container and who takes charge of it.

Financial and Administrative

- Prepare and box up a traveling kit containing minimal supplies necessary to reestablish the Parish Office at another temporary location: Computer storage media containing master copies of documents such as worship bulletins, newsletters, parish rosters; parish letterhead and envelopes; pens and pencils; stamps for church address and bank deposits; discretionary account, etc.
- Computers should be backed up often with copies of the backup kept both on-site and off-site.
- Financial records, to include pledge and payment records, should be backed up as well.
- Copies of the following items should be kept at a secure location off-site, and the originals should be kept together in a safe location so that they can be gathered and moved quickly:
 - Articles of Incorporation
 - Parish By-Laws
 - Insurance policies
 - Minutes of Vestry and the Annual Meeting of recent years
 - Key files
 - Parish Record Books and Service Attendance Books
 - Parish Directory

- Computer passwords, communication system passwords
- Emergency contact numbers

Plant and Property

- Review that buildings are properly insured.
- Draw and post a chart of the facilities to show hook-up and shut-off points for all utilities:
 - Water connection and shut-off valves
 - Electricity service entrance and master fuse breaker box
 - Telephone and computer connection service entrance
 - Natural gas service connection and master valve
 - Security system control connection
- Create an instruction sheet of directions to isolate buildings from external utilities.
- Build a file of still photographs and video recordings of property, buildings, and valuable contents with several copies and kept off-site.
- Prepare designated packing containers and contents list for each container ready for rapid evacuation.

Important Contact Information

Every member of the Committee should hold a copy of a list containing the following contact information with telephone numbers, cell phone numbers, and email addresses. Send this list to Bishop Smith and Canon Durning as well.

- The Rector
- Senior Warden
- Junior Warden
- Staff members, both employed and volunteer
- Vestry Members
- Sexton and other maintenance personnel
- All other Disaster Response Committee members
- Leaders of organizations meeting in parish facilities
- Diocesan Office: 941-556-0315 or 800-992-7699
 - Bishop Smith's cellphone 941-504-3200
 - Canon Durning's cellphone 941-993-3101
 - Jim DeLa's cellphone 941-586-3661
- Police Department, non-emergency number
- Fire Department, non-emergency number
- Rescue Squad, non-emergency number
- Insurance Company
- Electric Utility Company
- Water Utility Company
- Natural Gas Utility Company
- Contracted repair businesses
- County Emergency Operations Center (see Appendix 2)

Communications Issues

All parishioners should hold a telephone number where to report their status following a disaster and should know to originate such a report. Wise planning includes an arranged alternate number out of the area to receive and tally the information if the Parish Office remains closed due to destruction, evacuation,

or extended power outages.

Change the recording on the voice mail service to direct parishioners where to call to report their situation following the storm and other news such as relocation of parish operations if necessary. Voice Mail will be less vulnerable to failure than desktop answering machines.

Parish websites and email addresses will generally remain active when hosted in out-of-town servers, and they can be viewed from anywhere. Keep the information current. Place a notice in the website immediately before the storm and as soon afterward as possible.

Consider how to harden and improve your wireless communications with the parish.

COUNT-DOWN TO WEATHER-RELATED DISASTERS

Establish a count-down sequence to make timely decisions and complete work not later than the following schedule of deadlines. Where the logic of “Plan the Work, Work the Plan” delivers benefits is in not needing to make additional decisions, procure additional supplies, or figure out how to do things. Planned operational movements should proceed directly from scheduled decisions to designated actions.

- 96 hours: Declare and Activate the Plan
 Notify Committee Members of activation
 Start the countdown and observe the clock
 Communicate to the whole parish that preparations are underway
- 48 hours: Back-up all computers with several copies
 Send a copy by express mail to a safe off-site location out of the area
 Bring all possible outside equipment into buildings
- 24 hours: Rector or designated alternate makes the firm decision to evacuate or remain
 Communicate the evacuation decision to the Diocesan Office
 Notify leaders of event cancellations; communicate cancellations to media
 Set thermostats on refrigerators and freezers as cold as possible
 Put up shutters and wrap all vulnerable equipment in plastic
 Place special notices on the telephone voicemail and website home page
 If evacuating, pack essential and valuable items in designated mount-out containers
 If evacuating, remove reserve sacrament materials
- 18 hours: Disconnect all utilities and thoroughly shut down buildings
- 12 hours: If evacuating, leave by now
 All readiness plans should be complete

INVENTORY FOR THE RAPID DEPLOYMENT MOUNT-OUT BOX

- Administrative office relocation kit, prepackaged
- Copies of all computer back-up media
- Parish record books and service attendance records, all volumes
- Church Roster
- The most essential parish files

- Vestry and Annual Meeting minutes for recent years
- Financial records, contracts, leases, monthly bills and assessment statements, discretionary fund checkbook
- Archival materials about the church
- Stewardship files and pledge cards
- Communion set of equipment
- Home Communion kit
- Minimal vestments for the current and upcoming liturgical season
- The most essential of the Rector's library books
- Complete set of keys
- Church consecration certificate

RECOVERY PRIORITIES FOLLOWING THE DISASTER

- Reestablish communications access and availability for parishioner reporting in as a first priority.
- Walk through the property to assess damage and immediate needs for security.
- Contact the Diocesan Office directly; if necessary key staff members by cellphone.
- Begin contacting parishioners to assess short-term and long-term needs.
- Contact the insurance carrier, utility providers, and government agencies as needed.
- Reestablish the parish routine and schedule.
- Begin cleaning up to reestablish minimal operations.

7

UNEXPECTED DISASTERS

Terrorist Activity or Bomb Threats

If a telephone threat is received, remain calm and gather as much specific information as the caller will give (what, when where, why), write it down for accuracy, and call the Police at once

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Crisis during Church Services or Parish Events

Remain calm, gather information, and call the Police, Fire Department, and Ambulance Squad as appropriate. Render first aid if you can or locate somebody who can do so. The Priest should not normally be expected to stop worship services unless there is a clear and present danger to those attending. As Leader of the Parish, the Priest's own reaction sets the level of calmness and good sense for all present, so other ushers and leaders do well to know they can and should resolve the emergency to the best of their ability while the Priest continues to lead worship or education. The Priest will make the decision about when to end activity and respond personally to the emergency.

PROTECTION CHECKLISTS

Church Sanctuary

- ___ Remove all unattached sanctuary equipment and store it in enclosed rooms.
- ___ Disconnect electric organs; bag connectors in protective bubble wrap.
- ___ Cover the Organ in plastic wrap.
- ___ Cover the Altar in plastic wrap.
- ___ Wrap audio equipment and control room equipment in plastic wrap.
- ___ Wrap projection equipment in plastic and stow equipment that is not tied down.
- ___ Remove sacramental reserve elements.

Kitchens and Parish Halls

- ___ Set refrigerators and freezers at coldest settings; turn them off if evacuating.
- ___ Move all loose items into cabinets or drawers.

Sacristy

- ___ Altar Guild moves all vestments and loose items into closed cabinets or closets.
- ___ Altar Guild locks up particularly valuable sanctuary equipment.
- ___ In case of evacuation, Altar Guild packs valuable sanctuary equipment for transportation.
- ___ Altar Guild prepares a transportable kit of minimum equipment and vestments to support potential temporary relocation of worship to another site.
- ___ Stow or pack for transport the Church Services register book.

Church Office

- ___ Prepare back-up media for transport off-site and send a copy to a responsible party outside of the area for additional safety.
- ___ Disconnect all computer equipment; bag all connectors in protective bubble wrap.
- ___ Disconnect all electronic equipment; wrap in protective plastic wrap.
- ___ Place all critical parish records in the safe unless they are being packed to evacuate.
- ___ Stow all loose items in cabinets or drawers.
- ___ Wrap the Secretary's desk, other work desks, copier, and printer in protective plastic.
- ___ Change recorded telephone message to give instructions to members that they should contact the Parish after the storm or emergency passes and how to do so with an alternate method in case the Office cannot reopen.
- ___ Place a message on the Website with emergency contact instructions and how to reach the Office after the storm and an alternate method in case the Office cannot reopen.
- ___ Cover bookshelves in plastic.

GENERAL PLANNING BEST PRACTICES

Prepare a photographic and videotape inventory of all parish grounds, buildings, and equipment; keep at least one copy at an off-site location and ideally out of the area.

Back-up copies of vital church records should be kept off-site at a secure location such as a safety deposit box in a bank vault.

The Disaster Response Committee should become and remain an ongoing activity in the life of the Parish. Procedures should be reviewed annually, training should be conducted, and the disaster plan should be practiced on a drill basis.

Anticipate following all evacuation orders issued by your County Office of Emergency Management. Keep parish rosters up to date and give copies to all members of the parish leadership.

Prepare and keep ready the minimum necessities for moving the worship site and offices to a temporary location away from the parish.

Work cooperatively with other worshipping communities in the immediate area to arrange for temporary use of their facilities if needed and make your parish facilities available to them if they suffer disaster. Discuss other ways to support each others' operations if disaster strikes any ecumenical neighbor.

Become sufficiently prepared for eventualities that action can be taken quickly according to plans and with a minimum of decision making or invention.

APPENDIX 1: Diocesan Staff Cellular Telephone Numbers:

Bishop Dabney Smith 941-504-3200
Canon Michael Durning 941-993-3101
Jim DeLa, Communications Officer 941-586-3661
Diocesan website: www.episcopalswfl.org

APPENDIX 2: County Emergency Operations Center Telephone Numbers:

Charlotte County 941-505-4620
Collier County 239-774-8000
De Soto County 863-993-4831
Hernando County 352-754-4083
Hillsborough County 813-272-6900
Lee County 239-477-3600
Manatee County 941-749-3022
Pasco County 727-847-8137
Pinellas County 727-464-3800

APPENDIX 3: Scanner Radio Monitoring Frequencies: (Monitor whichever is strongest)

National Weather Service Broadcast Frequencies

Belle Glade 162.400 WXM58
Ft. Myers 162.475 WXK83
Inverness 162.400 WWF38
Largo 162.450 KEC38

Naples 162.525 WWG92
Sarasota 162.400 WWG59
Tampa Bay 162.550 KHB32

National Weather Service SkyWarn Weather Net (same activity on all frequencies)
Net Control at National Weather Service, Ruskin, is WX4TOR

VHF: 145.290 145.430
UHF: 442.950 442.825 442.450 443.450 442.650

National Hurricane Center, Miami Net Control is WX4NHC

HF: 14.325 USB

APPENDIX 4: Parishioner Evacuation Plans

(sample) Parishioner Evacuation Intentions Form

For any parishioners intending to leave the area in the event of a hurricane,
Please provide the following information for the Parish Office for your alternate point of contact.

After the storm has passed, please do telephone the Parish Office with your location, your situation, and
any needs you may have so that we can assist.

Please keep this top portion of the form with you if you must evacuate.

(parish name)
(parish location)
(parish telephone number)
(parish email address)
(parish's website address) http://

If the Parish Office is unable to reopen promptly, please report in by telephone to the following number:
(alternate location's name and telephone number)

For the Parish Office at _____ Date: _____

Parish Family of _____

Our plans if evacuation becomes necessary are:

Our cellular telephone number: _____

Our email address: _____

CONGREGATION

Diocesan Emergency Plan
Episcopal Diocese of West
Texas

Congregational-level disaster preparedness and response plan

Organization:	
Address:	
City:	
State:	
Zip:	
Phone:	
Fax:	
Web:	
Contact person:	
Description of Services:	